

Kids Doc of Southern California Medical Group, Inc.
27800 Medical Center Road Suite 204
Mission Viejo, CA 92691

To Our Valued Patients:

Kids Doc understands that determining health insurance coverage can be confusing. We will advise you at the time of your visit whether your insurance plan is contracted with Kids Doc. If your plan does not cover and/or authorize your visit, and you choose to utilize Kids Doc, you will be asked to pay at the time of service. You may also be responsible for any copayments, coinsurance and deductibles.

HMO's

HMO plans cover only services rendered by a "contracted Physician" and only if that service has received 'prior authorization' from the plan. When an authorization for service is required, you must obtain authorization prior to treatment. Sometimes obtaining this authorization necessitates calling your primary care physician or your health plan administrator, and this takes extra time. If your HMO is not contracted with Kids Doc or your visit is not authorized, you will be asked to pay at the time of service.

PPO's

Kids Doc is contracted and listed as a preferred provider for many insurance plans. Again, you will be notified of this prior to service. Unfortunately, we may not be contracted with your plan. Many plans will still allow you to utilize other providers outside of your provider list. If your plan is not contracted, and you choose to utilize Kids Doc you will have to pay at the time of service and we will give you a form to submit to your insurance company. Your insurance may apply the fee to your deductible, require a higher copayment, or coinsurance, or not cover the office visit/procedures at all, in which case you will be financially responsible for these fees.

FEES

Kids Doc charges are based on the level of service provided according to acceptable billing standards. Kids Doc will bill your insurance company directly if your visit is covered under your plan. You will be required to pay any copayments, coinsurance and/or deductibles at the time services are rendered. Your insurance may consider your visit a specialist or urgent care visit. You will be required to pay the specialist or urgent care copayment specified by your plan.

If your visit is not covered under your insurance plan or you did not have your insurance with you, you will be required to pay for your services at the time services are rendered. Kids Doc staff will furnish you with the necessary paperwork to submit to your insurance company for reimbursement.

ACKNOWLEDGEMENT

I understand the contents of this letter and agree to the above. I give Kids Doc permission to bill my insurance company directly and assign all benefits to Kids Doc. I agree to supply the insurance company with any information required to process the claim.

Patient's Name

Patient's Date of Birth

Parent's Name PRINT PLEASE

Parent's Signature

Date

